

# Scheduled Maintenance

ITMC Meeting 11/4/2009

## Maintenance dates

Nov 21-22

Dec 19-20

Jan 23-24

Feb 20-21

Mar 20-21

Note: Moved back 1 week, Jan 18<sup>th</sup> is MLK holiday

## Saturday November 21st Maintenance

Description	Customer Impact
<b>Computing</b>	
<ul style="list-style-type: none"><li>Monthly Microsoft Patches</li><li>McData SAN Switch Firmware Upgrade</li><li>EqualLogic iSCSI Controller Firmware Upgrade</li></ul>	<ul style="list-style-type: none"><li>Windows servers reboot cycle at 1:00 AM, 4:00 AM, 5:00 AM, 6:00 AM, 7:00 AM, 8:00-10:00 AM.</li><li>Customers will not experience an interruption of service</li><li>Customers will not experience an interruption of service</li></ul>

## Sunday November 22<sup>nd</sup> Maintenance

Description	Customer Impact
<b>Network</b>	
<ul style="list-style-type: none"><li>Reconfigure default route for Internet access.</li><li>Upgrade Hardware on Campus Distribution Switches</li><li>Upgrade Hardware on Enterprise Aggregation Switch</li><li>Change the ip addresses for the city/county network segment from 10.192.189.x addresses to 172.16.0.x addresses</li><li>Change the ip addresses for the public access network segment from 10.192.254.x addresses to 172.26.247.x addresses</li><li>Change the ip addresses for the guest services network segment from 10.192.157.x addresses to 172.26.247.x addresses</li></ul>	<ul style="list-style-type: none"><li>Internet access from the internal network will be disrupted. DMZ to internet and DMZ to inside will not be affected.</li><li>All wired and wireless Guest services, OPI Video, and the Leg Vote system will take short (&lt;30 second) outages as spanning-tree re-converges.</li><li>None, redundant device will be failed over before hardware is taken down.</li><li>There will be about a 5 minute outage for city and county entities on the Bresnan MPLS Summitnet Segment. During this outage, those entities will not have any access to the internet, to the DMZ, or to any internal state applications.</li><li>Public access devices on the Bresnan MPLS network will experience a 5 minute outage. During this outage, these devices will not have access to the internet, to the dmz, or to any internal state applications.</li><li>Guest services will not be available during this maintenance.</li></ul>